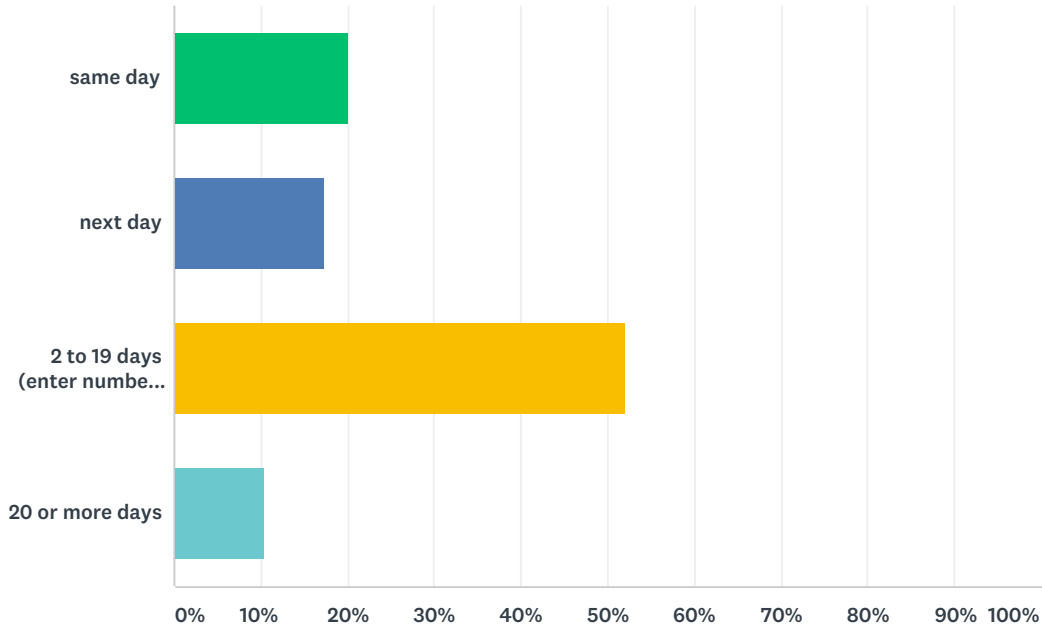


Q1 The last time you were sick, how many days did it take from when you first tried to see a doctor or nurse practitioner to when you actually SAW him/her or someone else in their office?

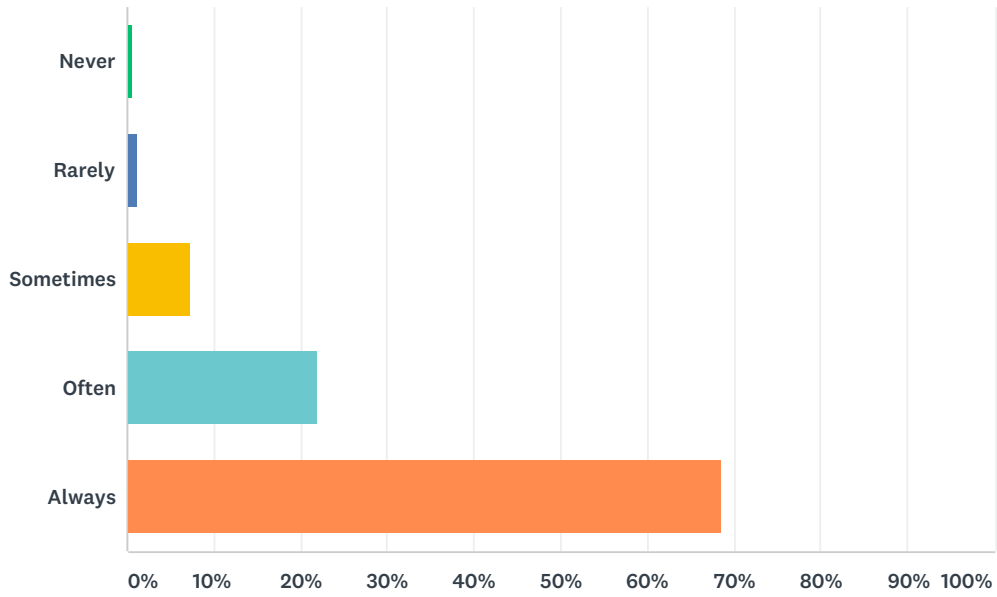
Answered: 353 Skipped: 79



ANSWER CHOICES	RESPONSES	
same day	20.11%	71
next day	17.28%	61
2 to 19 days (enter number of days in comments)	52.12%	184
20 or more days	10.48%	37
TOTAL		353

Q2 The staff are easy to talk to, explain things and encourage me to ask questions.

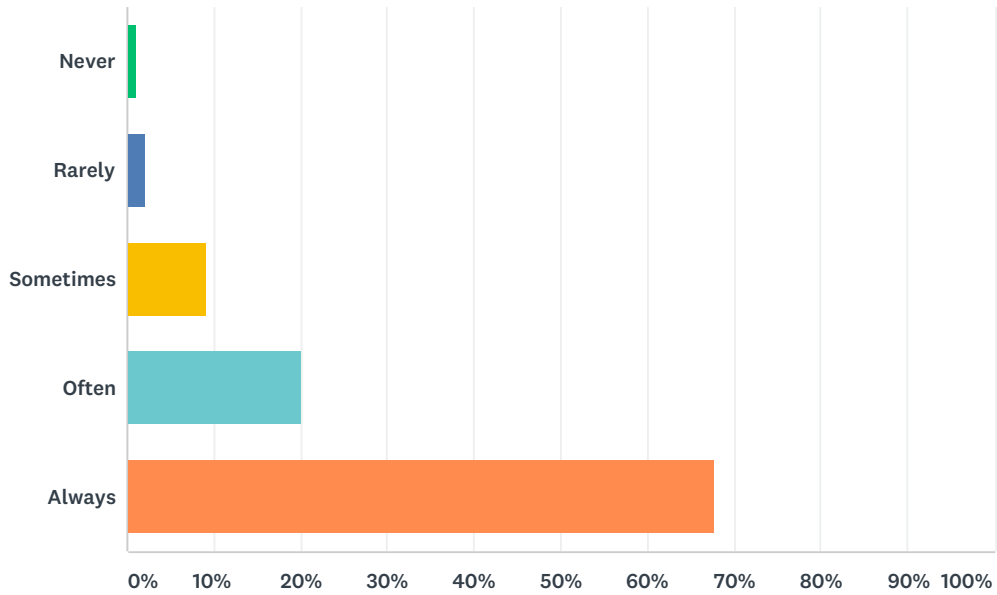
Answered: 422 Skipped: 10



ANSWER CHOICES	RESPONSES	
Never	0.71%	3
Rarely	1.18%	5
Sometimes	7.35%	31
Often	22.04%	93
Always	68.72%	290
TOTAL		422

Q3 How often are you involved (to the extent that you want to be) in decisions related to your care?

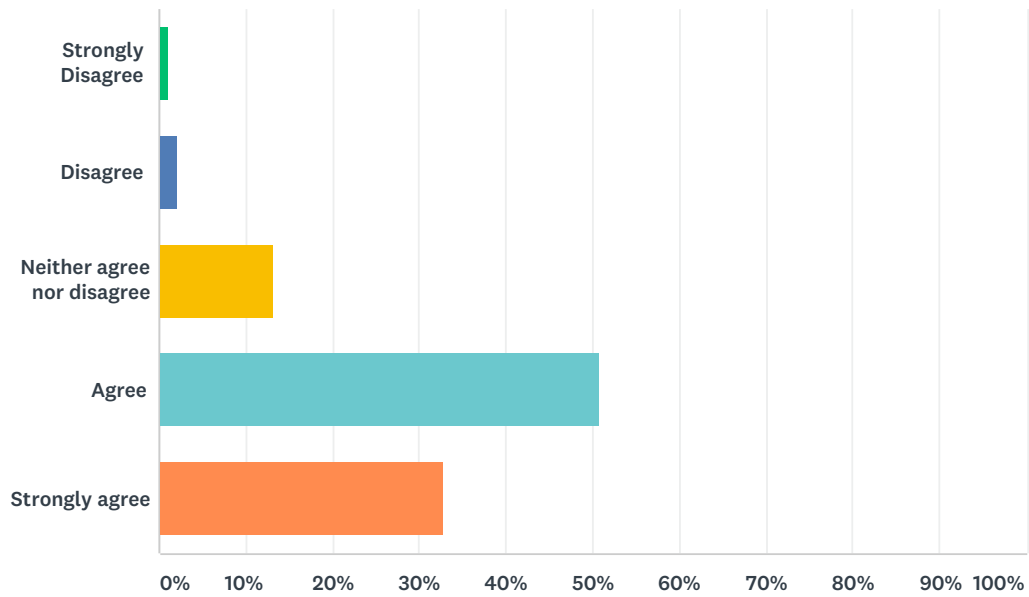
Answered: 415 Skipped: 17



ANSWER CHOICES	RESPONSES
Never	0.96% 4
Rarely	2.17% 9
Sometimes	9.16% 38
Often	20.00% 83
Always	67.71% 281
TOTAL	415

Q4 I have made some changes to improve my health as suggested to me by my health care provider.

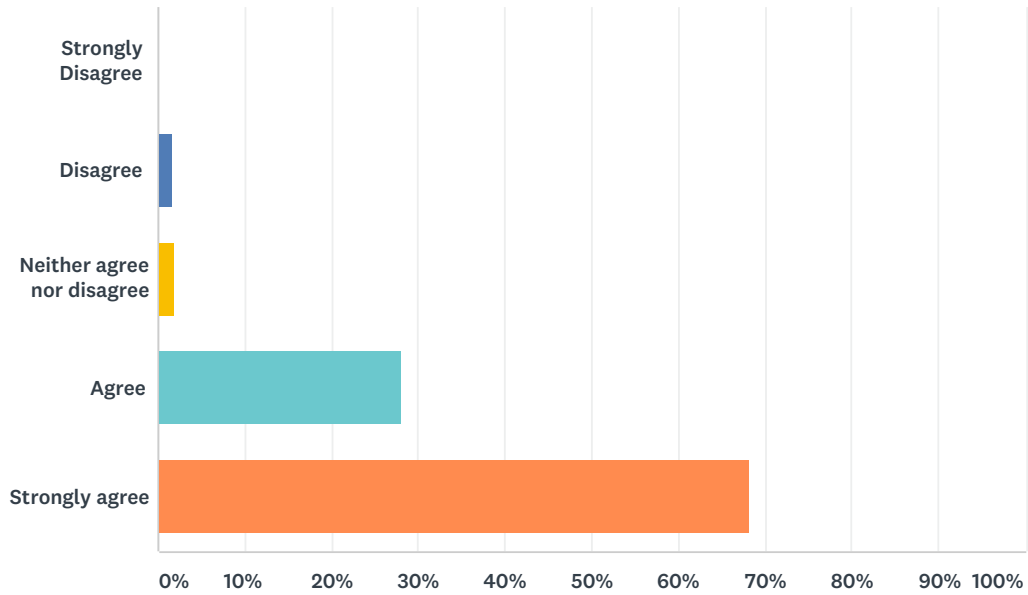
Answered: 411 Skipped: 21



ANSWER CHOICES	RESPONSES
Strongly Disagree	0.97% 4
Disagree	2.19% 9
Neither agree nor disagree	13.14% 54
Agree	50.85% 209
Strongly agree	32.85% 135
TOTAL	411

Q5 I am treated with dignity and respect when I attend appointments or programs.

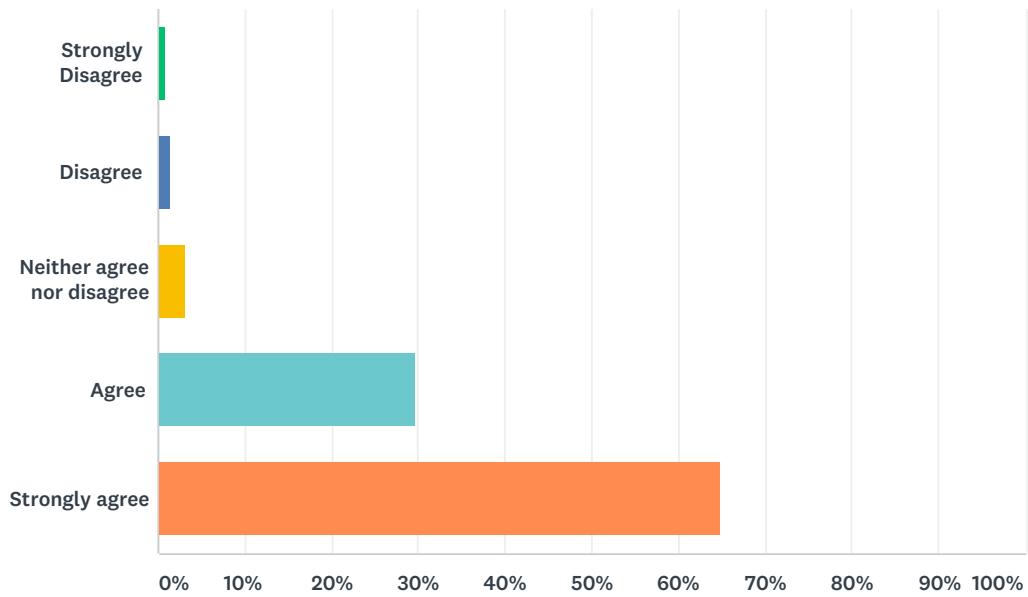
Answered: 403 Skipped: 29



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.00%	0
Disagree	1.74%	7
Neither agree nor disagree	1.99%	8
Agree	28.04%	113
Strongly agree	68.24%	275
TOTAL		403

Q6 I am satisfied with the services/programs I have received from the NorWest Community Health Centres.

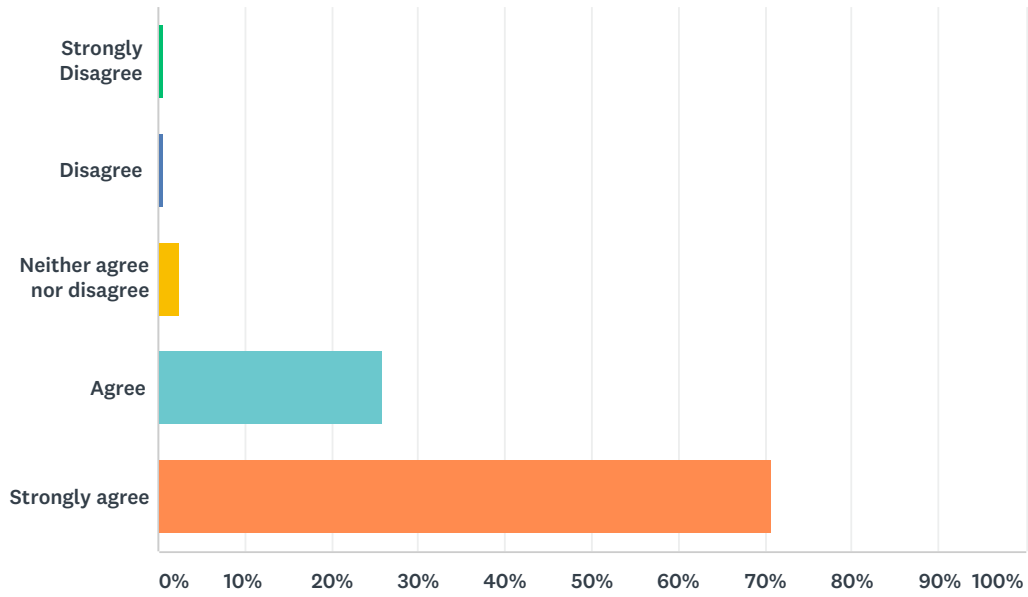
Answered: 403 Skipped: 29



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.74%	3
Disagree	1.49%	6
Neither agree nor disagree	3.23%	13
Agree	29.78%	120
Strongly agree	64.76%	261
TOTAL		403

Q7 I feel comfortable and welcome at the NorWest Community Health Centres.

Answered: 371 Skipped: 61



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.54%	2
Disagree	0.54%	2
Neither agree nor disagree	2.43%	9
Agree	25.88%	96
Strongly agree	70.62%	262
TOTAL		371

Q8 Do you have any comments for us?

Answered: 170 Skipped: 262