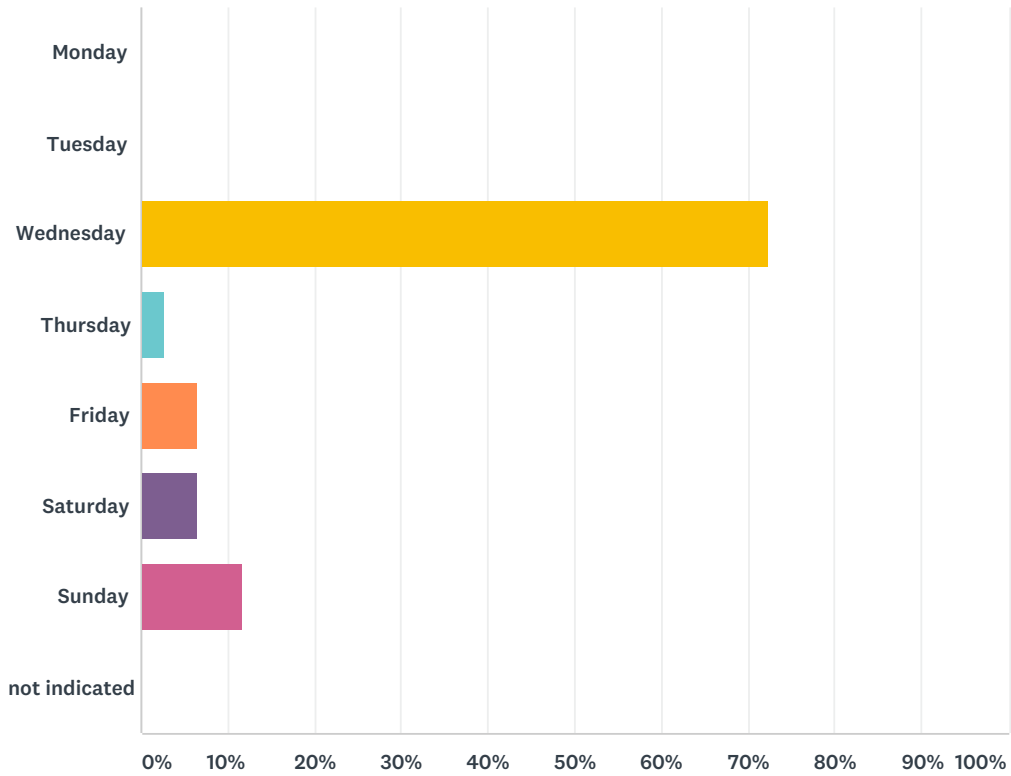


Q1 Todays Date:

Answered: 215 Skipped: 0

Q2 What day of the week is it?

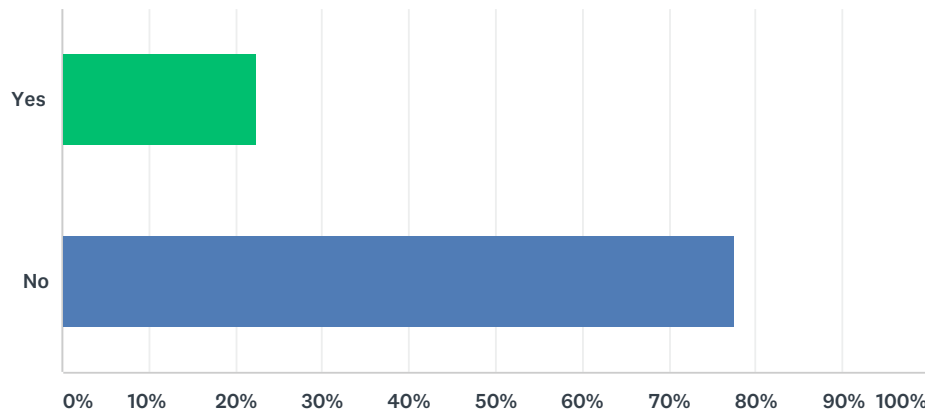
Answered: 213 Skipped: 2



ANSWER CHOICES	RESPONSES	
Monday	0.00%	0
Tuesday	0.00%	0
Wednesday	72.30%	154
Thursday	2.82%	6
Friday	6.57%	14
Saturday	6.57%	14
Sunday	11.74%	25
not indicated	0.00%	0
TOTAL		213

Q3 Is this your first time at Urgent Care at the Norwest Community Health Centres?

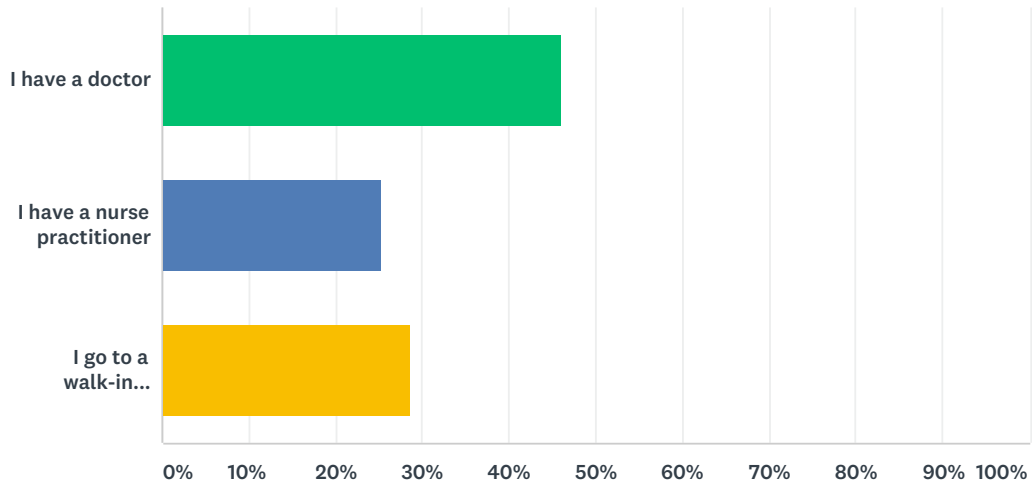
Answered: 215 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	22.33%	48
No	77.67%	167
TOTAL		215

Q4 Where do you receive your health care?

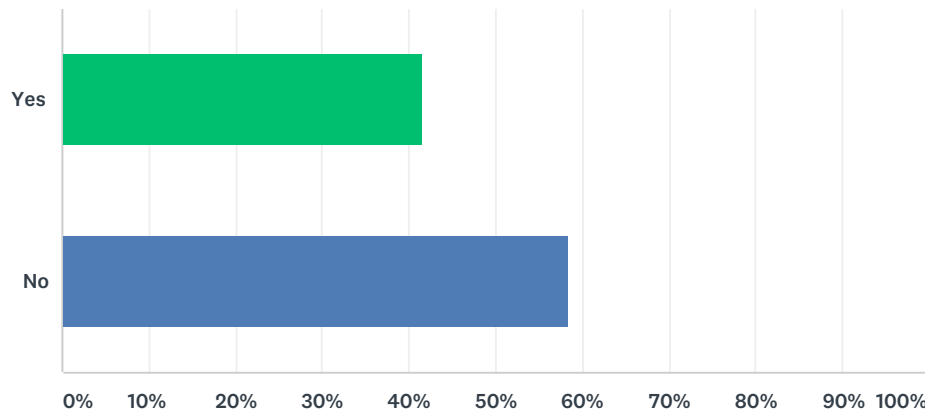
Answered: 213 Skipped: 2



ANSWER CHOICES	RESPONSES	
I have a doctor	46.01%	98
I have a nurse practitioner	25.35%	54
I go to a walk-in clinic/urgent care	28.64%	61
TOTAL		213

Q5 Do you have a doctor or nurse practitioner here at the Norwest Community Health Centres?

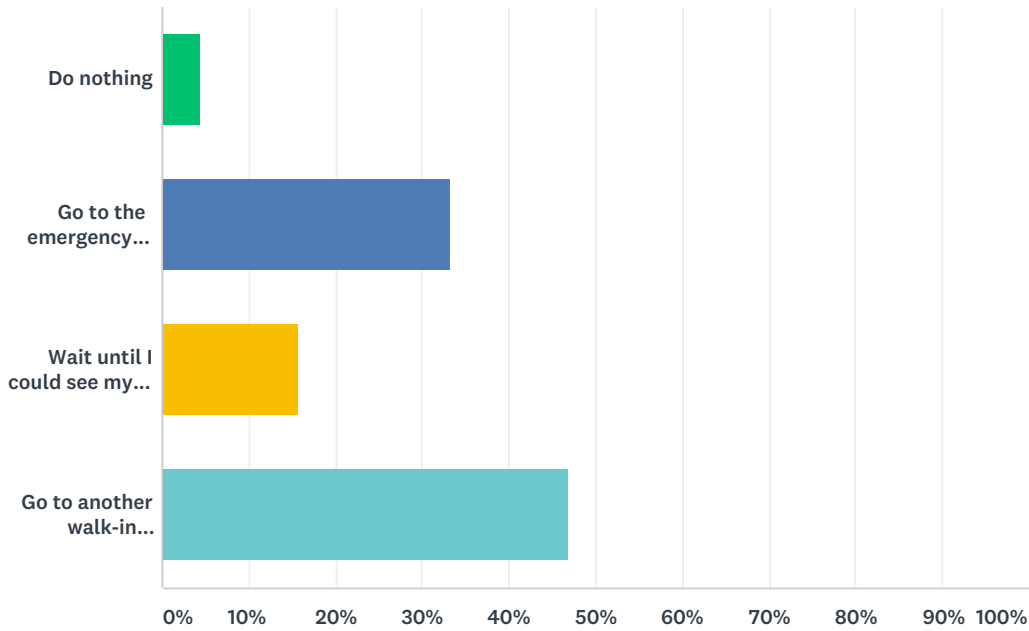
Answered: 214 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	41.59%	89
No	58.41%	125
TOTAL		214

Q6 If you were not able to come to the Urgent Care at Norwest, what would you do?

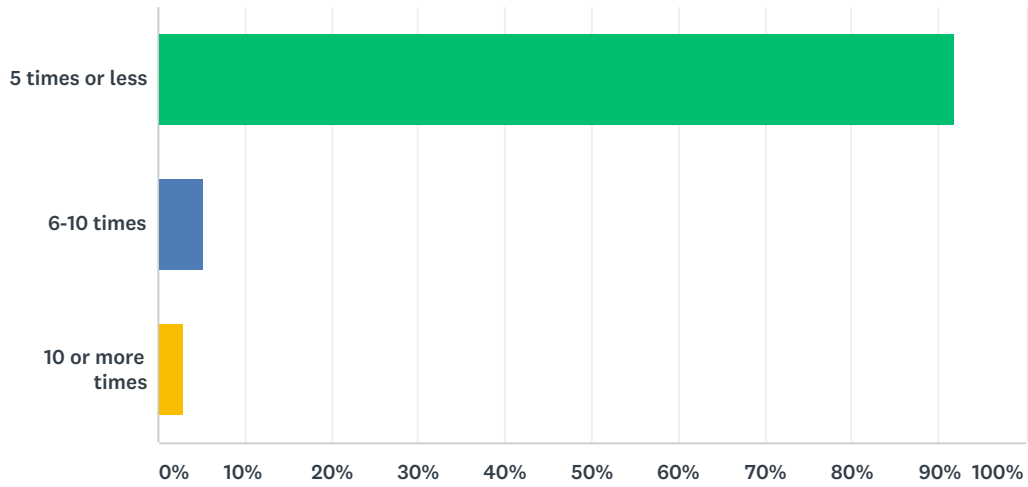
Answered: 205 Skipped: 10



ANSWER CHOICES	RESPONSES	
Do nothing	4.39%	9
Go to the emergency department at the hospital	33.17%	68
Wait until I could see my regular doctor or nurse practitioner	15.61%	32
Go to another walk-in clinic/urgent care	46.83%	96
TOTAL		205

Q7 In the past 12 months have you used the Thunder Bay Regional Health Sciences Centre emergency depart?

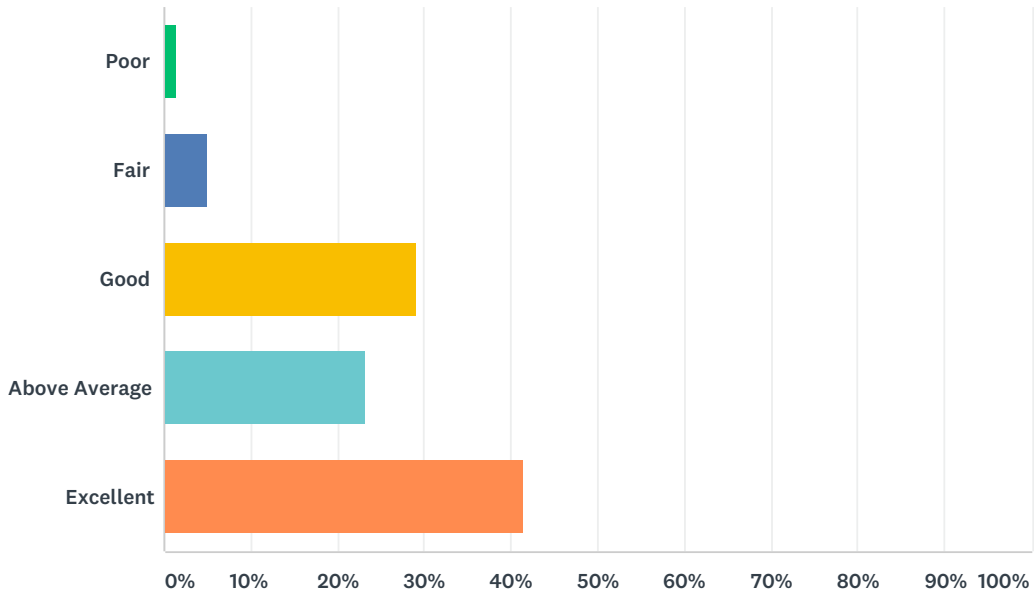
Answered: 211 Skipped: 4



ANSWER CHOICES	RESPONSES	
5 times or less	91.94%	194
6-10 times	5.21%	11
10 or more times	2.84%	6
TOTAL		211

Q8 How would you rate the health care services that have been provided to you at NorWest Community Health Centres Urgent Care?

Answered: 203 Skipped: 12



ANSWER CHOICES	RESPONSES	
Poor	1.48%	3
Fair	4.93%	10
Good	29.06%	59
Above Average	23.15%	47
Excellent	41.38%	84
TOTAL		203

Q9 Do you have comments for us?

Answered: 145 Skipped: 70