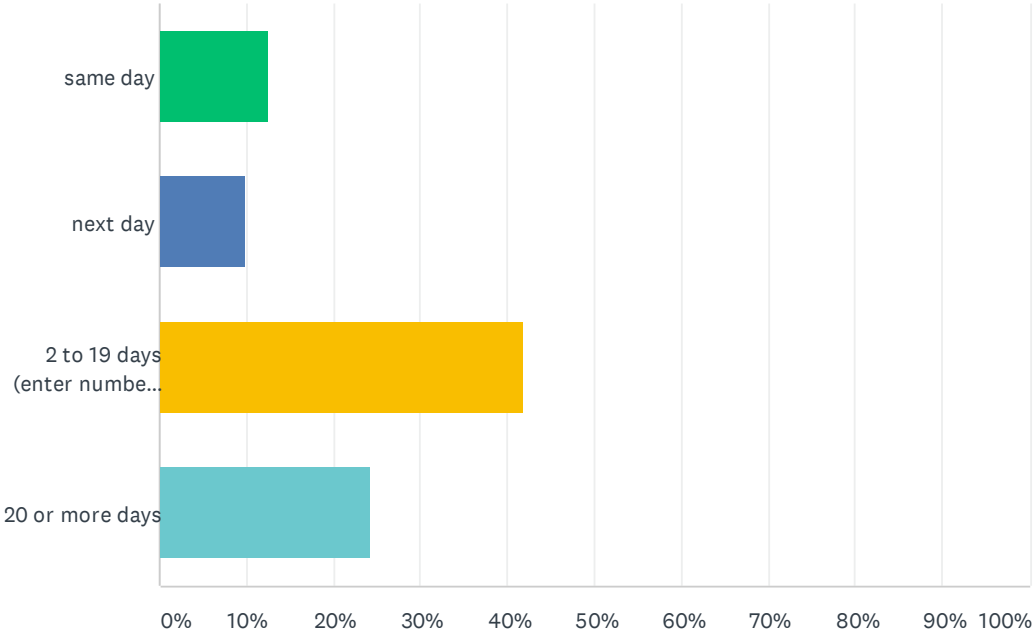


**Q1 The last time you were sick, how many days did it take from when you first tried to see a doctor or nurse practitioner to when you actually SAW him/her or someone else in their office?**

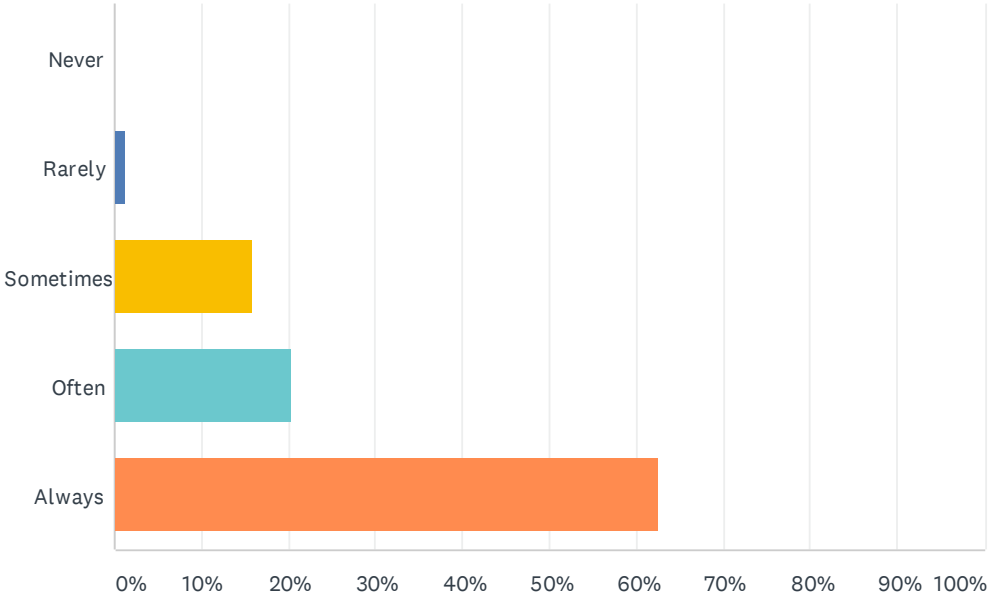
Answered: 222 Skipped: 11



ANSWER CHOICES	RESPONSES	
same day	12.61%	28
next day	9.91%	22
2 to 19 days (enter number of days in comments)	41.89%	93
20 or more days	24.32%	54
TOTAL		222

## Q2 The staff are easy to talk to, explain things and encourage me to ask questions.

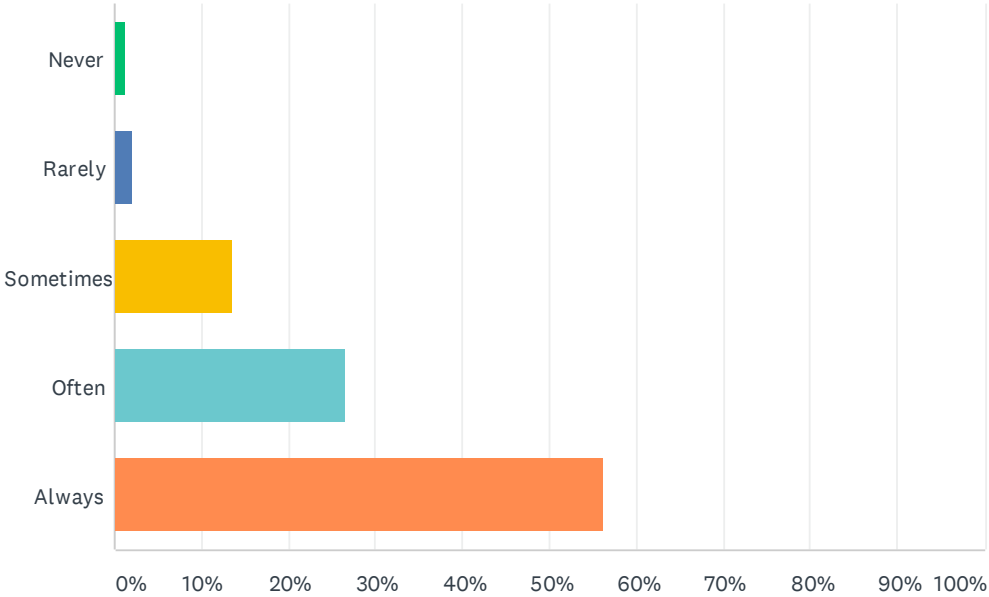
Answered: 232 Skipped: 1



ANSWER CHOICES	RESPONSES	
Never	0.00%	0
Rarely	1.29%	3
Sometimes	15.95%	37
Often	20.26%	47
Always	62.50%	145
TOTAL		232

### Q3 How often are you involved (to the extent that you want to be) in decisions related to your care?

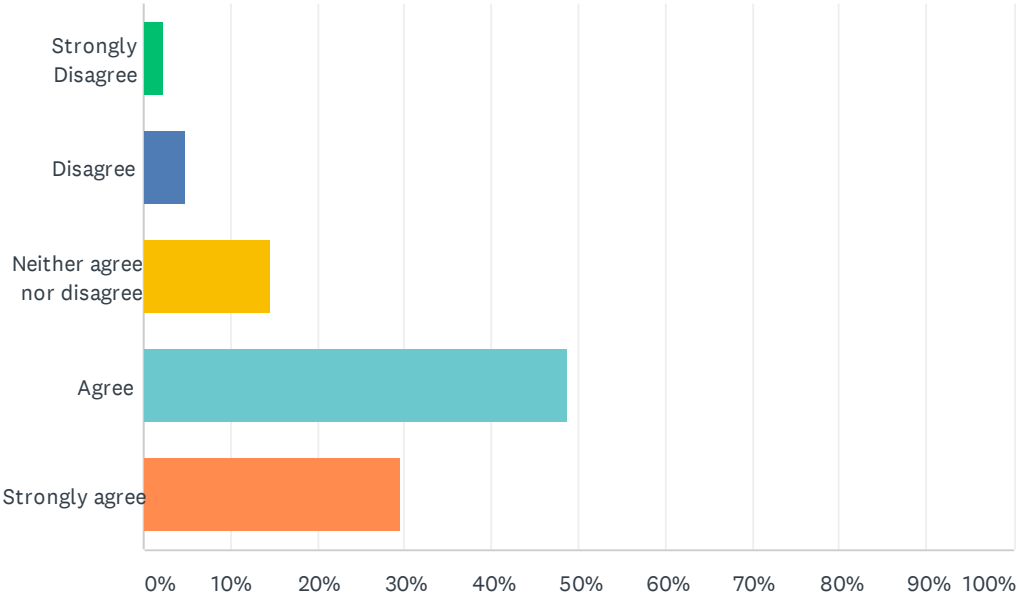
Answered: 229 Skipped: 4



ANSWER CHOICES	RESPONSES	
Never	1.31%	3
Rarely	2.18%	5
Sometimes	13.54%	31
Often	26.64%	61
Always	56.33%	129
TOTAL		229

# Q4 I have made some changes to improve my health as suggested to me by my health care provider.

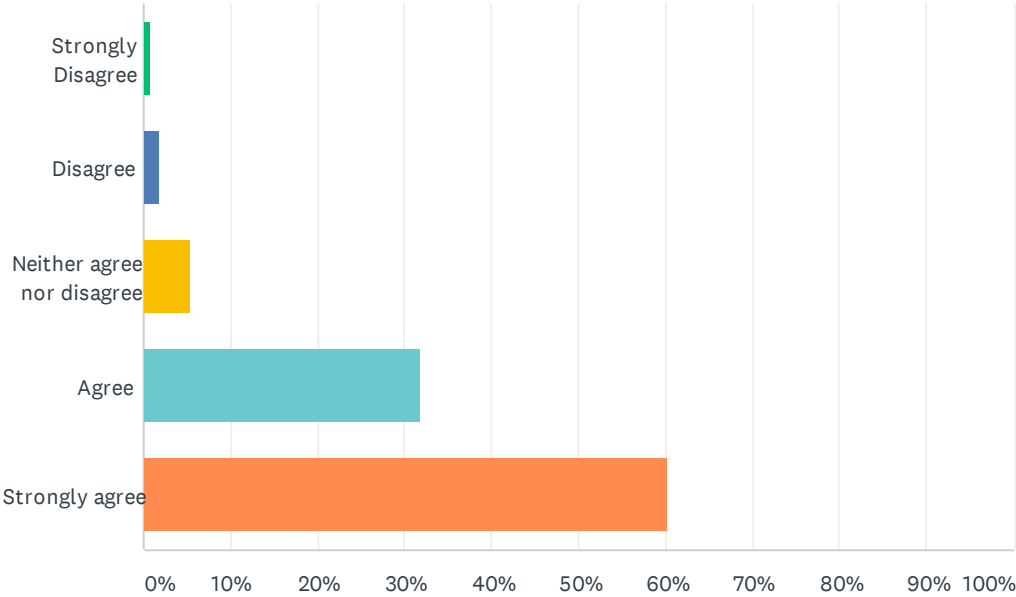
Answered: 224 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.23%	5
Disagree	4.91%	11
Neither agree nor disagree	14.73%	33
Agree	48.66%	109
Strongly agree	29.46%	66
TOTAL		224

### Q5 I am treated with dignity and respect when I attend appointments or programs.

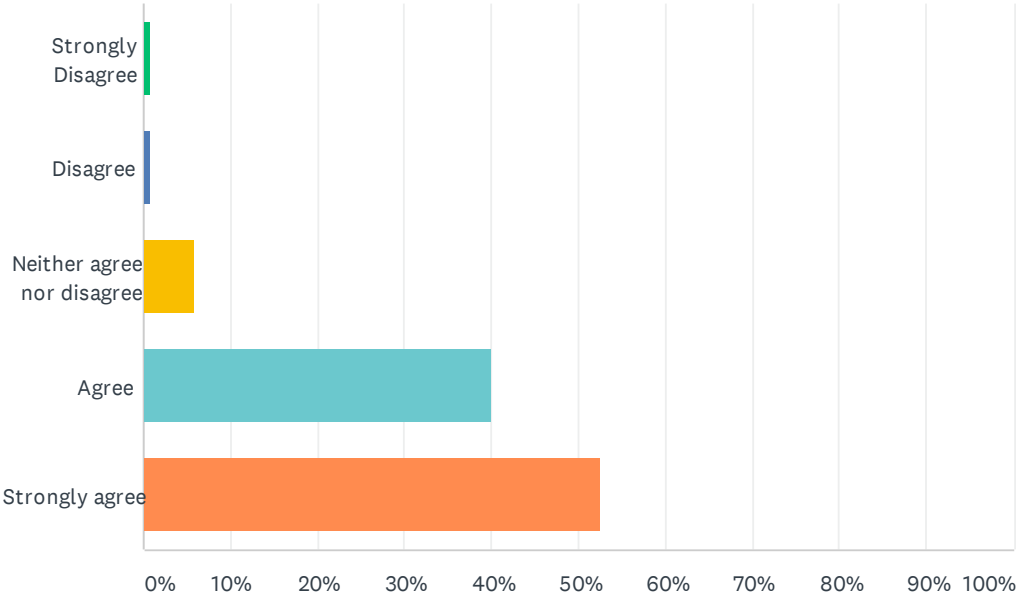
Answered: 224 Skipped: 9



ANSWER CHOICES	RESPONSES
Strongly Disagree	0.89% 2
Disagree	1.79% 4
Neither agree nor disagree	5.36% 12
Agree	31.70% 71
Strongly agree	60.27% 135
TOTAL	224

### Q6 I am satisfied with the services/programs I have received from the NorWest Community Health Centres.

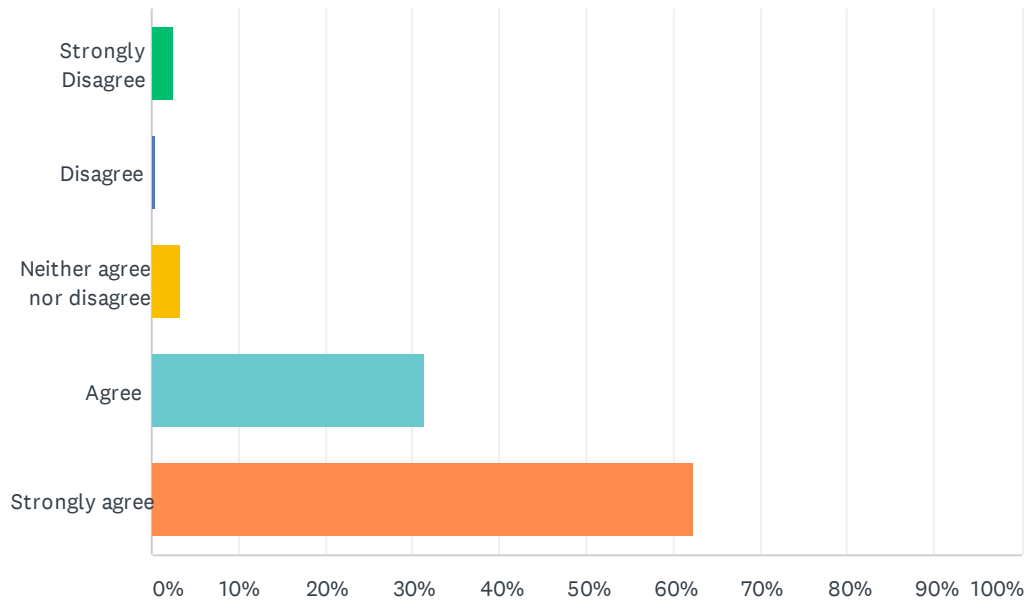
Answered: 225 Skipped: 8



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.89%	2
Disagree	0.89%	2
Neither agree nor disagree	5.78%	13
Agree	40.00%	90
Strongly agree	52.44%	118
<b>TOTAL</b>		<b>225</b>

## Q7 I feel comfortable and welcome at the NorWest Community Health Centres.

Answered: 204 Skipped: 29



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.45%	5
Disagree	0.49%	1
Neither agree nor disagree	3.43%	7
Agree	31.37%	64
Strongly agree	62.25%	127
TOTAL		204

## Q8 Do you have any comments for us?

Answered: 149 Skipped: 84