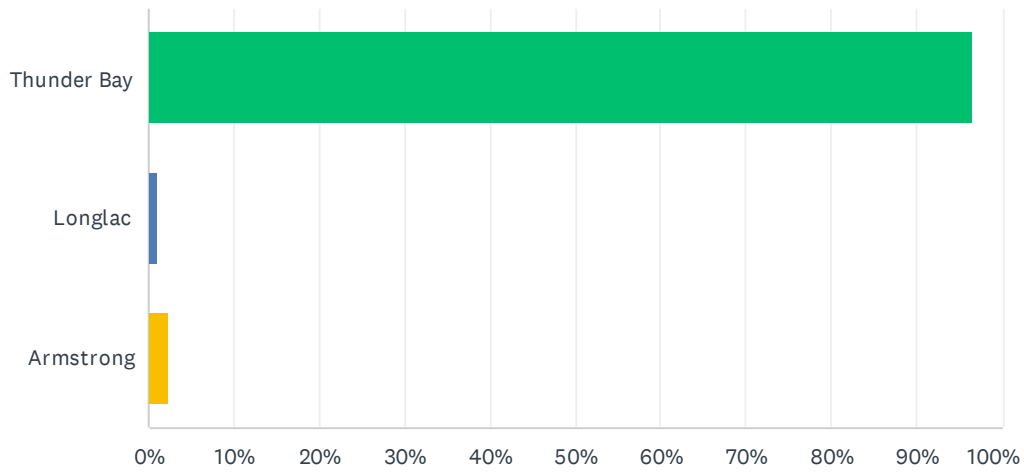


Q1 What location did you receive services from?

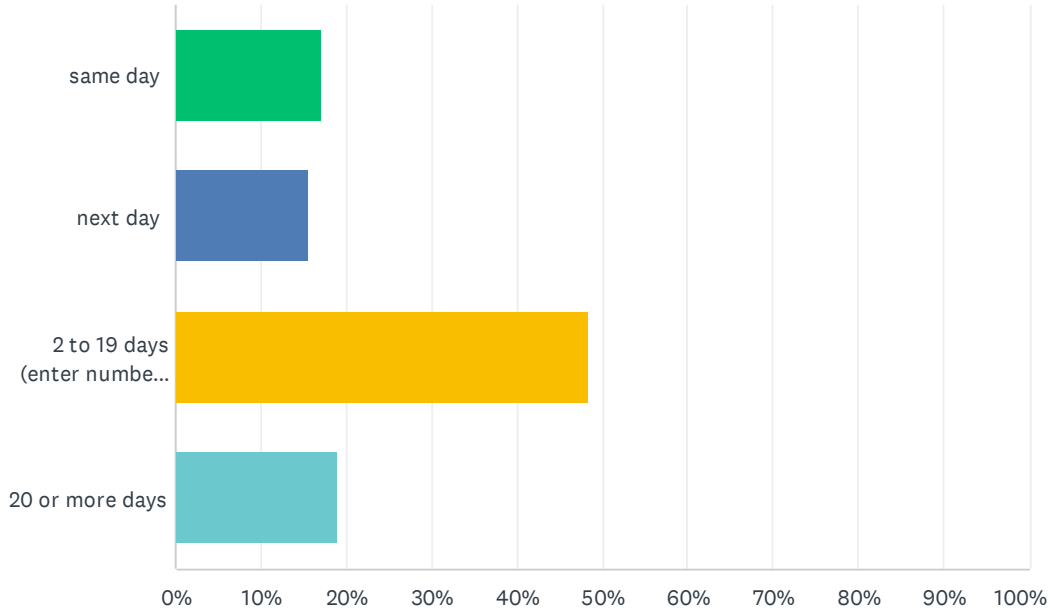
Answered: 387 Skipped: 6



ANSWER CHOICES	RESPONSES
Thunder Bay	96.64% 374
Longlac	1.03% 4
Armstrong	2.33% 9
TOTAL	387

Q2 The last time you were sick, how many days did it take from when you first tried to see a doctor or nurse practitioner to when you actually SAW him/her or someone else in their office?

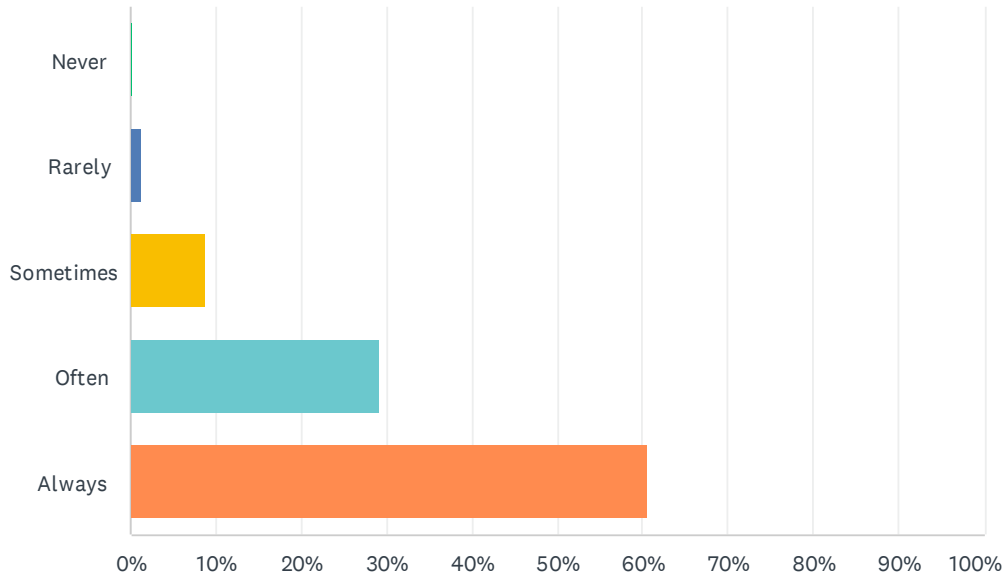
Answered: 333 Skipped: 60



ANSWER CHOICES	RESPONSES	
same day	17.12%	57
next day	15.62%	52
2 to 19 days (enter number of days in comments)	48.35%	161
20 or more days	18.92%	63
TOTAL		333

Q3 The staff are easy to talk to, explain things and encourage me to ask questions.

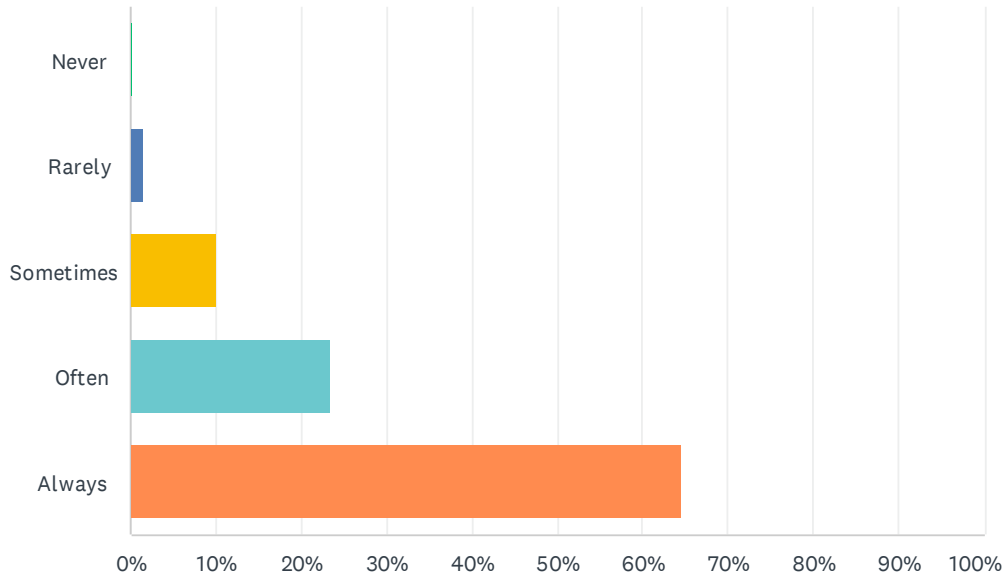
Answered: 391 Skipped: 2



ANSWER CHOICES	RESPONSES
Never	0.26% 1
Rarely	1.28% 5
Sometimes	8.70% 34
Often	29.16% 114
Always	60.61% 237
TOTAL	391

Q4 How often are you involved (to the extent that you want to be) in decisions related to your care?

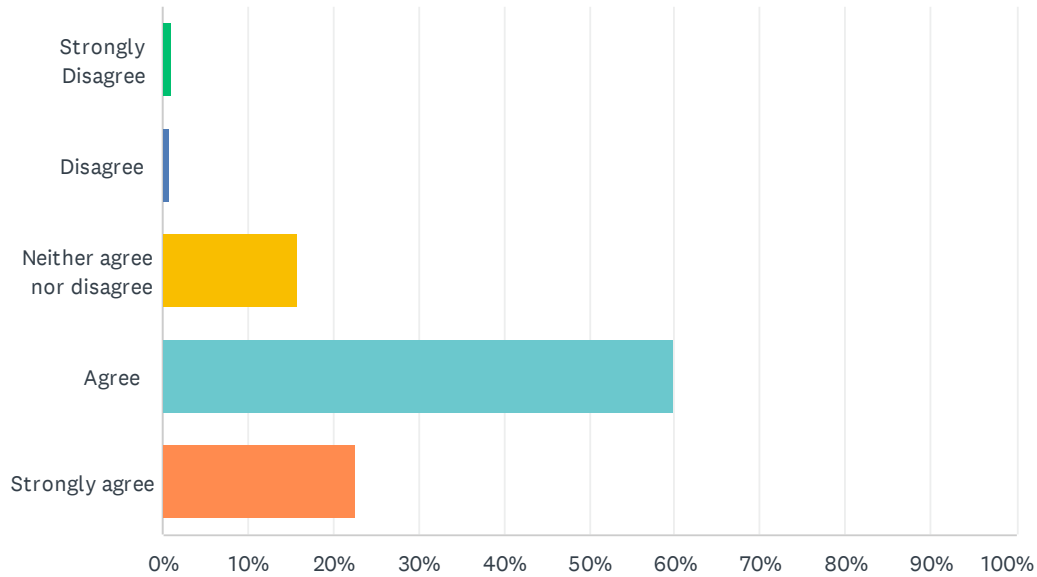
Answered: 382 Skipped: 11



ANSWER CHOICES	RESPONSES
Never	0.26% 1
Rarely	1.57% 6
Sometimes	9.95% 38
Often	23.56% 90
Always	64.66% 247
TOTAL	382

Q5 I have made some changes to improve my health as suggested to me by my health care provider.

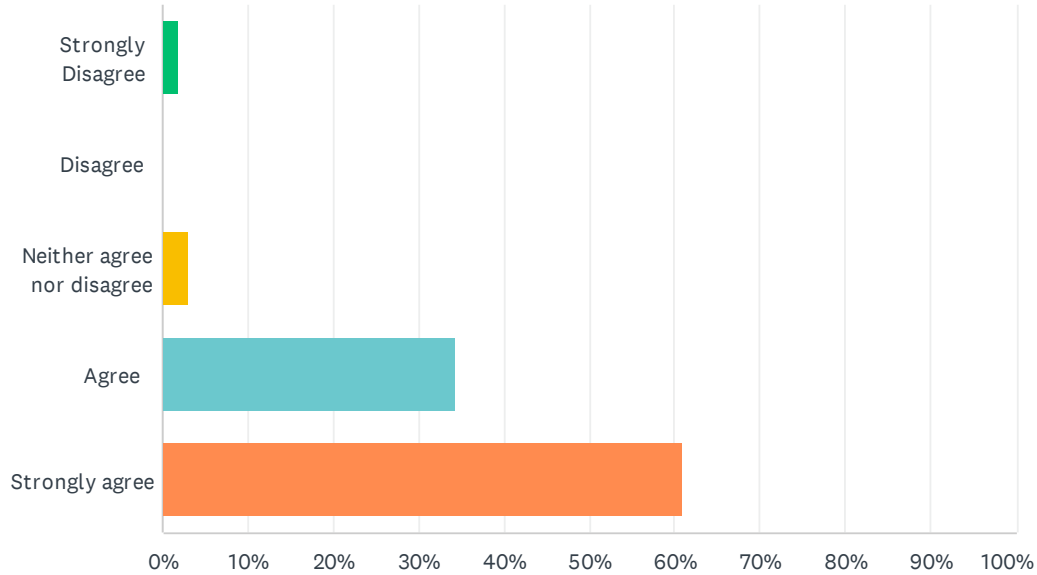
Answered: 381 Skipped: 12



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.05%	4
Disagree	0.79%	3
Neither agree nor disagree	15.75%	60
Agree	59.84%	228
Strongly agree	22.57%	86
TOTAL		381

Q6 I am treated with dignity and respect when I attend appointments or programs.

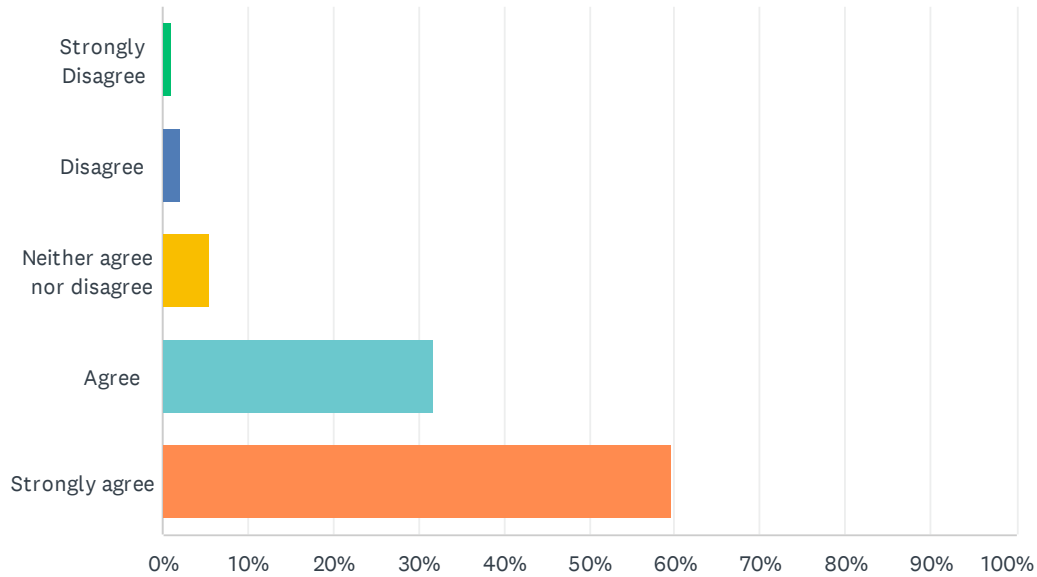
Answered: 382 Skipped: 11



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.83%	7
Disagree	0.00%	0
Neither agree nor disagree	2.88%	11
Agree	34.29%	131
Strongly agree	60.99%	233
TOTAL		382

Q7 I am satisfied with the services/programs I have received from the NorWest Community Health Centres.

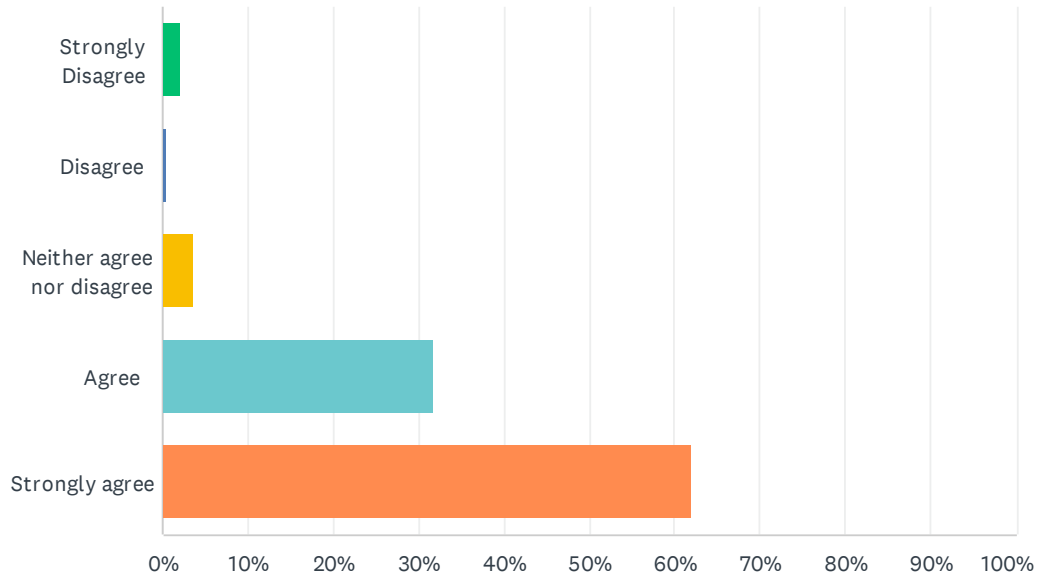
Answered: 384 Skipped: 9



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.04%	4
Disagree	2.08%	8
Neither agree nor disagree	5.47%	21
Agree	31.77%	122
Strongly agree	59.64%	229
TOTAL		384

Q8 I feel comfortable and welcome at the NorWest Community Health Centres.

Answered: 385 Skipped: 8



ANSWER CHOICES	RESPONSES	
Strongly Disagree	2.08%	8
Disagree	0.52%	2
Neither agree nor disagree	3.64%	14
Agree	31.69%	122
Strongly agree	62.08%	239
TOTAL		385

Q9 Do you have any comments for us?

Answered: 250 Skipped: 143