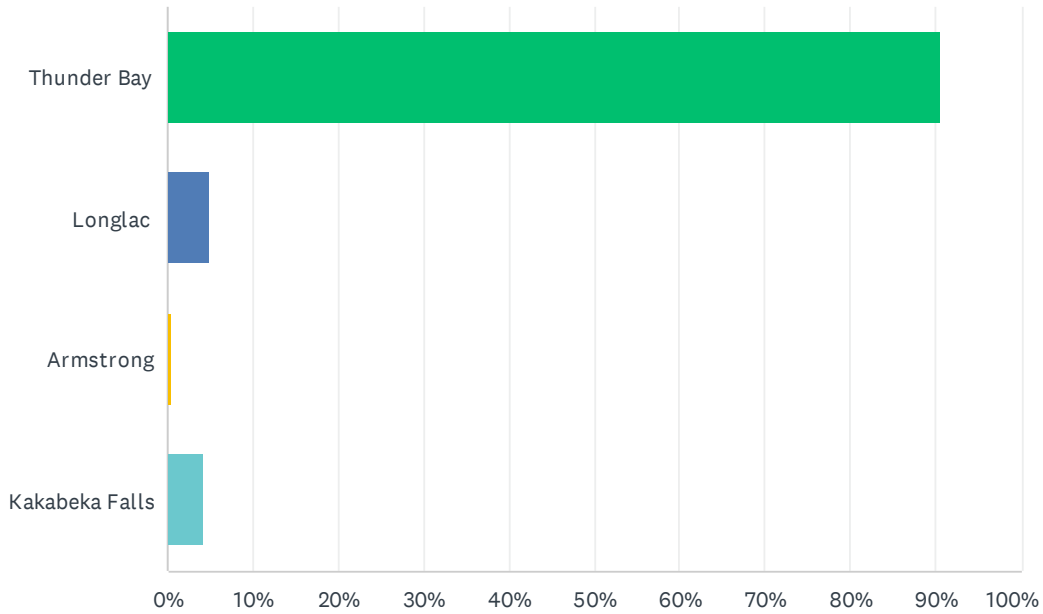


Q1 What location did you receive services from?

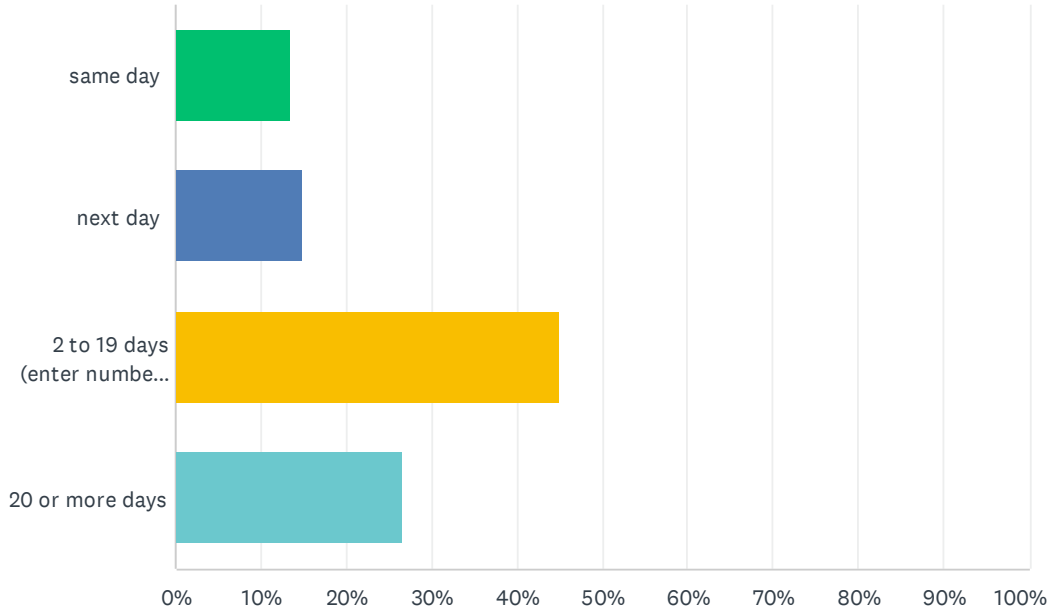
Answered: 867 Skipped: 9



ANSWER CHOICES	RESPONSES	
Thunder Bay	90.54%	785
Longlac	4.84%	42
Armstrong	0.35%	3
Kakabeka Falls	4.27%	37
TOTAL		867

Q2 The last time you were sick, how many days did it take from when you first tried to see a doctor or nurse practitioner to when you actually SAW them or someone else in their office?

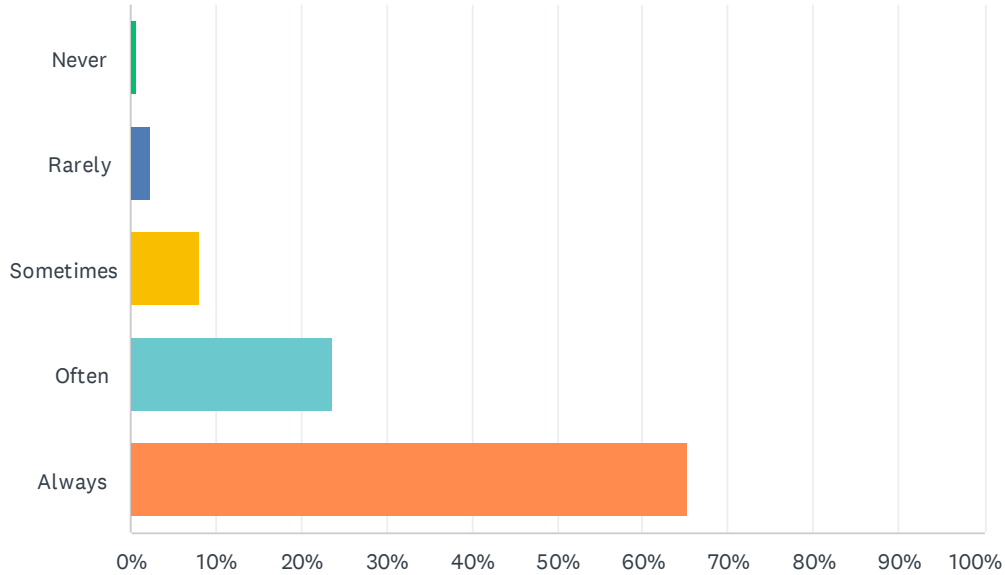
Answered: 692 Skipped: 184



ANSWER CHOICES	RESPONSES	
same day	13.44%	93
next day	14.88%	103
2 to 19 days (enter number of days in comments)	44.94%	311
20 or more days	26.73%	185
TOTAL		692

Q3 The staff are easy to talk to, explain things and encourage me to ask questions.

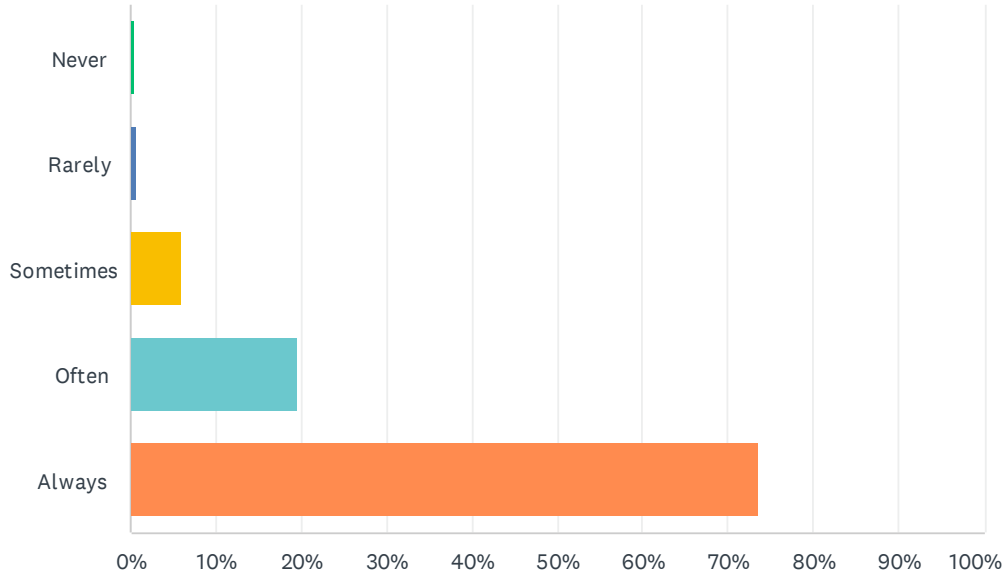
Answered: 865 Skipped: 11



ANSWER CHOICES	RESPONSES	
Never	0.58%	5
Rarely	2.31%	20
Sometimes	8.21%	71
Often	23.58%	204
Always	65.32%	565
TOTAL		865

Q4 How often are you involved (to the extent that you want to be) in decisions related to your care?

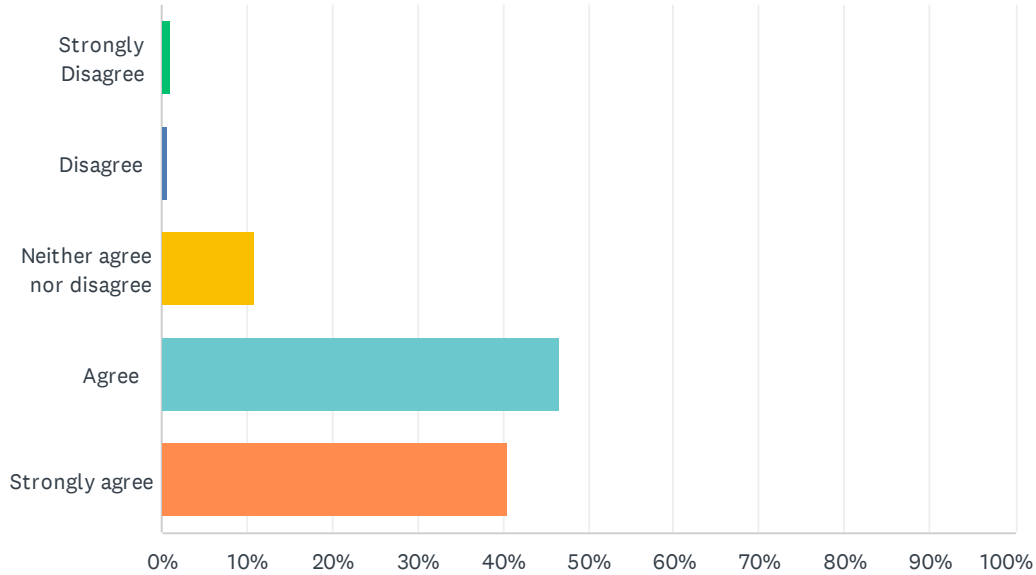
Answered: 864 Skipped: 12



ANSWER CHOICES	RESPONSES
Never	0.35% 3
Rarely	0.69% 6
Sometimes	5.90% 51
Often	19.56% 169
Always	73.50% 635
TOTAL	864

Q5 I have made some changes to improve my health as suggested to me by my health care provider.

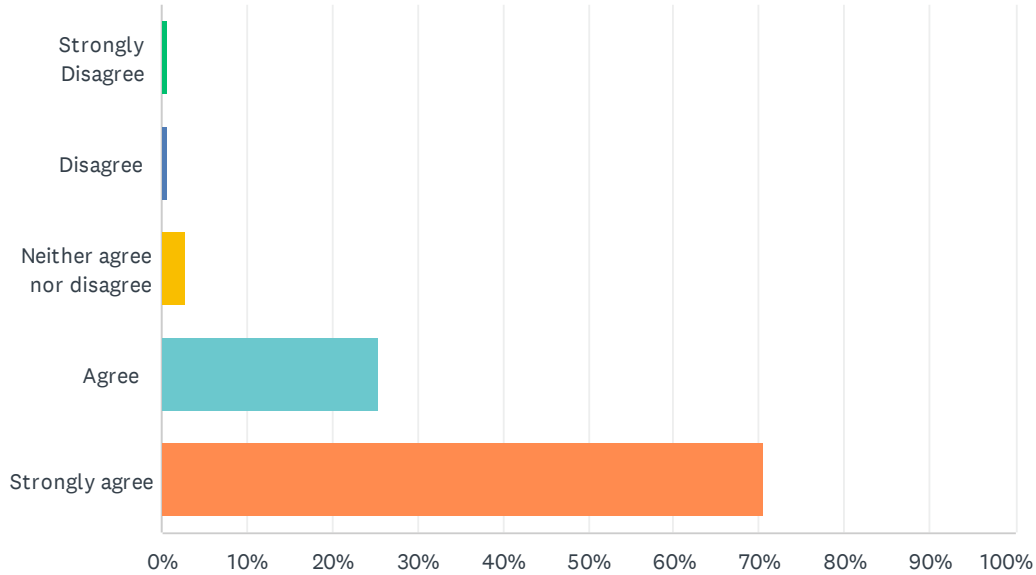
Answered: 858 Skipped: 18



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.17%	10
Disagree	0.70%	6
Neither agree nor disagree	10.96%	94
Agree	46.74%	401
Strongly agree	40.44%	347
TOTAL		858

Q6 I am treated with dignity and respect when I attend appointments or programs.

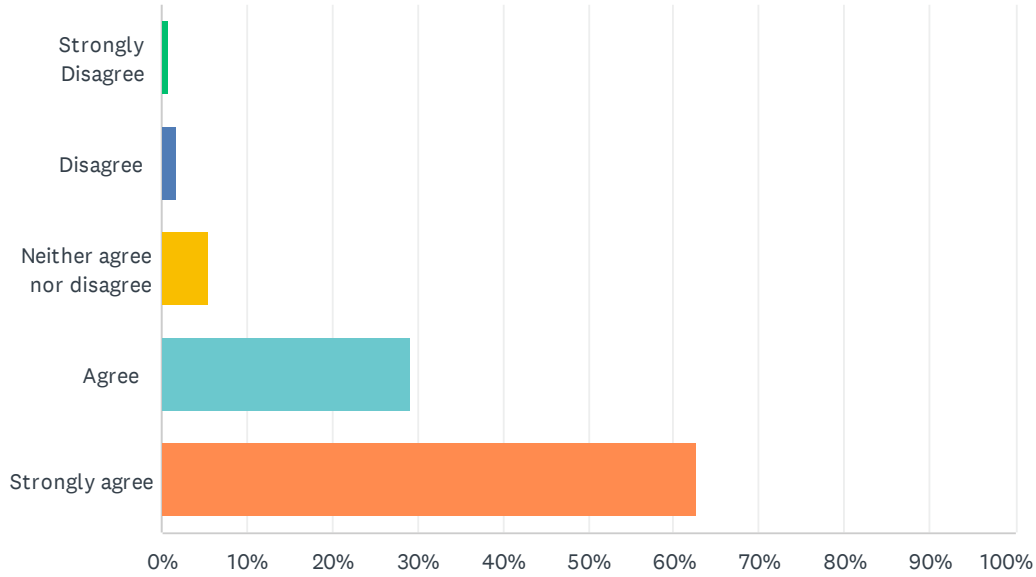
Answered: 861 Skipped: 15



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.70%	6
Disagree	0.70%	6
Neither agree nor disagree	2.79%	24
Agree	25.32%	218
Strongly agree	70.50%	607
TOTAL		861

Q7 I am satisfied with the services/programs I have received from the NorWest Community Health Centres.

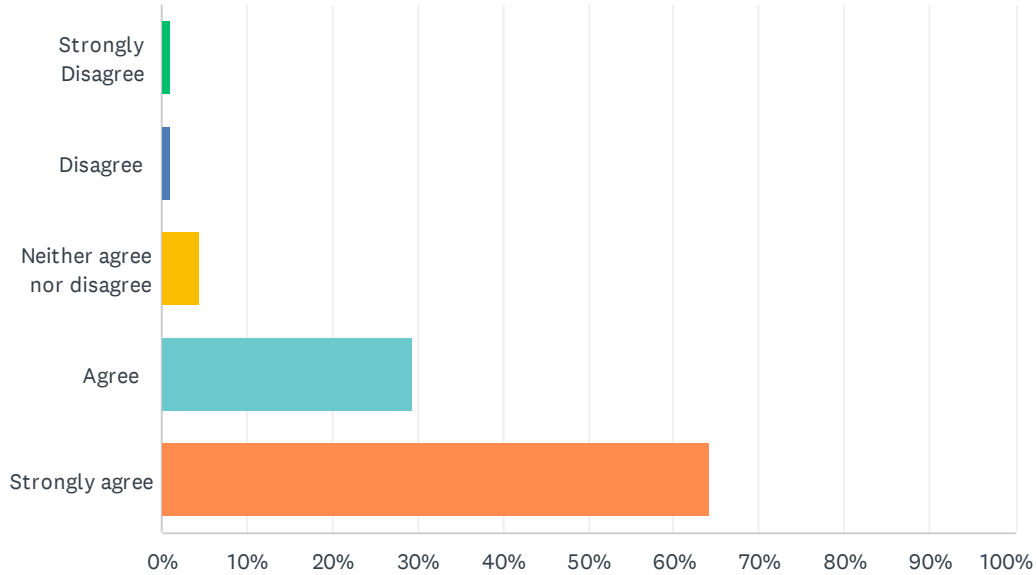
Answered: 861 Skipped: 15



ANSWER CHOICES	RESPONSES	
Strongly Disagree	0.93%	8
Disagree	1.63%	14
Neither agree nor disagree	5.57%	48
Agree	29.27%	252
Strongly agree	62.60%	539
TOTAL		861

Q8 I feel comfortable and welcome at the NorWest Community Health Centres.

Answered: 866 Skipped: 10



ANSWER CHOICES	RESPONSES	
Strongly Disagree	1.15%	10
Disagree	1.04%	9
Neither agree nor disagree	4.39%	38
Agree	29.33%	254
Strongly agree	64.09%	555
TOTAL		866

Q9 Do you have any comments for us?

Answered: 466 Skipped: 410