

Staff at NorWest Community Health Centres

THUNDER BAY SITE

Ashley Aitken
Susan Alexander
Whitney Arnold
Raymond Balec
Crystal Bilec
Kelly Binette
Nadia Bottoset
Greg Carfagnini
Jackie Carroll
Attilio Castellani
Jane Chassé
Darlene Chuchmich
Alicia Costanzo
Nathalie Cull
Brandie Currie
Marie Czinkota
Samantha Deagle
Pam Delgaty
Lynda DePeiro
Penny Dias
Lidija Dosen
Cheryl-Ann Dunbabin
Shawn Dookie
Sarah Facca
Shelley Farquharson
Debra Ferris
Jacinda Firth
Tannice Fletcher-Stackhouse
Angel Fonesca
Vicki Galbraith
Sarah Gleeson
Ella Goodman
Joanne Graham
Lori Gravelle
Karen Greenfield
Jillian Gribben
Geraldine Haigh
Maranda Henry
Laurie Hollis-Walker
Donna Hope-Zaffino
Elizabeth Hutchinson
Liisa Hylander
Debbie Inman
Anita Jean
Pepita Jones
Tracy Komoski
Kristen Kovac
Jodi Kurzhals
Jennifer Lawrance
Jennifer Lawson
Juanita Lawson
Allison Leschuck
Marlene Lesperance
Ladyne MacDonald
Richard MacKenzie
Barb Maguire
Lisa Maertens
Kathy Mayo
Lesley Mazan
Sherry Minnella
Colleen Morrow
Jennifer Mosley
Jana Murphy
Troy Myers
Lenora Nicholas

Nurse Practitioner
Logistical Coordinator
Registered Practical Nurse
Physician
RPN - Footcare Relief
Executive/Communications Assistant
RN Footcare Relief
Physician
Registered Nurse
CHW—Diabetes Mobile
Telemedicine Nurse Coordinator
Facilities Administrator
Reception/Secretary Relief
RPN Footcare Nurse/Mobile
Program Assistant
Nurse Practitioner
Nurse Practitioner Locum
Nurse Practitioner Locum
Group Fitness Instructor
Medical Records Secretary Support
Nurse Practitioner
Program Assistant
Nurse Practitioner
Physician
RPN Relief
Registered Practical Nurse
Therapist
Nurse Practitioner Locum
Community Dietitian
Bookkeeper
Nurse Practitioner Locum
Physician
RN Footcare Relief
Program Assistant
Community Health Nurse
CHW— Mental Health
RN Footcare
Nurse Practitioner Locum
Therapist
RPN Footcare Relief
Nurse Practitioner
Community Nutrition Worker
Manager of Human Resources
Manager of Health/Social Programs
Medical Secretary
Receptionist/Secretary
Nurse Practitioner Locum
Community Health Worker
Director of Clinical Services
Physician
Chief Executive Officer
Program Assistant
Program Assistant
Nurse Practitioner
Nurse Practitioner
RN Relief
Program Assistant
Receptionist/Secretary Relief
RPN Footcare
Nurse Practitioner Locum
Nurse Practitioner Locum
Medical Secretary
Community Health Worker
Nurse Practitioner Locum
Program Assistant

THUNDER BAY SITE

Jo-Ann Ottley
Miguelle Ouellet
Allison Palmer
Leah Payne
Maureen Parkes
Jill Pascoe
Shaun Peirce
Elaine Peters
Kerri-Ann Pinta
Susan Powell
Lisa Prevost
Kelly Richards
Ericka Reszinyk
Michelle Ruhmann
Diane Rusnak
Cheryl Schultz
Kristin Shields
Lee Silliman
Dave Smith
Carma Sousa
Marlene Ross
Dave Taylor
Carolyn Thayer
Lynne Thibeault
Lori Trelinski
Marjorie Ulmanis
Rolande Veilleux
Deborah Victor
Sheena Walker
Debbie Ward
Deborah Watt
Laura White

LONGLAC SITE

Janette Aaltonen
Lisa Abernot
Rebecca Adams
Danielle Bérard
Josée Bourgoin
Leslie Chang
Valery Fortier
Kayli Gagnon
Renee Gamache
Sylvie Gile
Arianne Hebert
Murielle Lachance
Natalie Laderoute
Lynne Lafrance
Charlene McInnis
Chantal Payeur
Cindy Piché
Joanne Picard
Kara TenHoeve
Sylvie Trepanier
Shannon Tucker
Tracey Wells

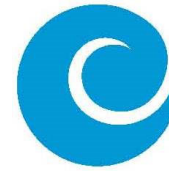
ARMSTRONG SITE

Marie Czinkota
Nancy Knapp
Joy Neill
Ericka Reszinyk
Buffy Wabason

RN - Wound Care - Diabetes Mobile
CHW—FASD Coordinated Care
RN - Footcare
RN—Relief
FASD Coordinator
Nurse Practitioner
CHW— Mobile
Admin Lead Mobile Health Services
Reception/Secretary Relief
Nurse Practitioner Locum
RPN - Footcare Relief
RN Relief
Nurse Practitioner
RN Footcare Relief
CHW—Coordinated Care
Registered Practical Nurse
Manager of Allied Health/Outreach
Physician
Chiroprapist
Program Assistant
Reception/Secretary Relief
CHW - GAPPS Program
Nurse Practitioner Locum
Nurse Practitioner Locum
Data Management Coordinator
Receptionist/Secretary
Community Health Worker
RPN Footcare/Mobile
RPN Relief
CHW - Youth & Services
Manager of Finance/Admin
Receptionist/Secretary

Lab Relief
CHW—Mental Health
Lab Assistant/Admin/Program Relief
Community Health Worker
Medical Secretary
Dietitian
Diabetes Nurse Educator
RPN Relief
Registered Nurse
Dietitian
CHW—FASD Coordinated Care
Receptionist/Secretary Relief
Telemedicine Nurse Coordinator
Nurse Practitioner
RN Relief
Receptionist/Secretary
Program Assist/Receptionist/Secretary Relief
Nurse Practitioner
Physician
Receptionist/Secretary
Community Nutrition Worker
Registered Nurse

Nurse Practitioner
Receptionist/Secretary
Receptionist/Secretary
Nurse Practitioner
Receptionist/Secretary Relief



NorWest Community Health Centres
Centres de santé communautaire NorWest



Every One Matters.



NorWest Community Health Centres

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Website: www.norwestchc.org / www.facebook.com/NorWestCHC



Board Chair and Chief Executive Officer's Report

It has been quite a year with many celebrations, challenges, and transitions. The Board of Directors was pleased to announce the appointment of Juanita Lawson as the new CEO in May 2017. Juanita has already made a significant contribution to NorWest as Director of Clinical Services, and the Board is excited to be working with Juanita in her new role as CEO. We feel confident that we are well positioned to navigate upcoming challenges and changes that are occurring in the healthcare system in the region.

Juanita's appointment was preceded by Wendy Talbot's retirement after 20 years with NorWest. The Board of Directors is grateful to Wendy for her leadership and the impact that she had in developing NorWest during her tenure.

We also celebrated the grand opening of the new expanded Thunder Bay site in November 2016. The Board appreciates the hard work of every member of the team in Thunder Bay in making this transition successful and with as little disruption as possible to services.

The Board of Directors is also appreciative of the staff and managers' ongoing commitment to the communities we serve and for delivering services and programs that promote our mission that "Every One Matters". It was gratifying to have this recognized by the community as recipients of the Thunder Bay Chamber of Commerce Not-For-Profit Excellence Award.

We are pleased to report that the capital build at the Thunder Bay site was completed on schedule in October 2016 allowing for an additional 16,500ft² of space. Our grand opening and launch of the new NorWest CHC website took place November 2016.

NorWest CHC recognizes that there are many individuals in our community who experience barriers to accessing health and social services and are at higher risk of poor health. NorWest CHC has established effective partnerships with numerous organizations to increase access to health and health promotion services. Safe Talk, Thunder Bay Memory Clinics, enhanced harm reduction services, and ID clinics were all successfully launched this year as a result of these relationships. Expansion of the fetal alcohol spectrum disorder diagnostic clinic, mental health, LGBTQ, seniors, and chronic pain management continue to support individual's health and well-being. The addition of health links staff in Thunder Bay and Longlac support individuals with complex medical and social needs.

In the past year, Thunder Bay saw the arrival of government and privately sponsored Syrian Refugee families. NorWest CHC in partnership with Thunder Bay Multicultural Association have been actively working to provide primary health and allied health care services.

As an organization, we will continue to effectively engage and work with individuals and communities and advocate for health equity. We could not do this without the dedication of our board, management, staff and volunteers. Thank you for your commitment and ability to make this organization so vibrant and dynamic.



**David Richards, Chair
Board of Directors**



**Juanita Lawson
Chief Executive Officer**

Board of Directors 2016-17

Janine Black	Gwen Lombardo	Joanne St Germain
Sue Childs	Lilliana McPherson	Bruce Sutton
Liana Frenette	David Richards	Sheri Taylor
Lisa Hadland		



NorWest Community Health Centres Summarized Statement of Financial Position (unaudited)

As at March 31,	2017 \$	2016 \$
Assets		
Cash	751,803	1,697
Accounts receivable	263,931	1,458,339
Government remittances receivable	243,323	370,083
Prepaid expenses	42,674	35,750
	<u>1,301,731</u>	<u>1,865,869</u>
Capital assets	<u>10,120,481</u>	<u>7,003,100</u>
	11,422,212	8,868,969
Liabilities and Net Assets		
Bank indebtedness		372,035
Accounts payable and accruals	404,863	846,015
Accrued wages payable	292,559	214,628
Due to funding agencies	502,606	334,412
	<u>1,200,028</u>	<u>1,767,090</u>
Deferred capital contributions	<u>8,420,018</u>	<u>5,847,154</u>
Invested in capital assets	1,700,466	1,155,946
Unrestricted	101,700	98,779
	<u>1,802,166</u>	<u>1,254,725</u>
	11,422,212	8,868,969

Summarized Statement of Operations and Changes in Net Assets (unaudited)

For the year ended March 31,	2017	2016
Revenue		
Ministry of Health and Long Term Care and North West LHIN	11,750,006	10,008,883
Other	417,347	242,611
Add: prior year deferred revenue		1,690,986
	<u>12,167,353</u>	<u>11,942,480</u>
Expenses		
Program expenses	11,955,052	11,660,987
Excess (deficiency) of revenue over expenses	212,301	281,493
Unrestricted net assets - balance- beginning of year	98,779	97,844
Due to funding agencies - beginning of year	334,412	72,174
Repayment of prior years' funding	- 41,186	- 18,320
Due to funding agencies - end of year	- 502,606	- 334,412
Unrestricted net assets - balance - end of year	101,700	98,779

This condensed financial information has been extracted from the audited financial statements for the year ended March 31, 2017 previously reported on by our auditors, MNP LLP.