



Shift the conversation



NorWest Community Health Centres
Centres de santé communautaire NorWest



We Put Health Equity at the Centre

The NorWest Community Health Centres joined the Network of Community Health Centres to Celebrate Community Health and Wellbeing week from October 16 to 18, 2017. These events highlight improving the health of individuals, families and entire communities.

We asked our clients to spotlight what Health Equity means to them at NWCHC's!

"Right in our neighborhood , a Walk-in Clinic open 7 days a week, friendly and helpful staff, and beautiful facility."

"Just like your sign says 'EveryOne Matters'; the care I get is so wonderful."

"I have been coming to the centre for over 20 years and everything just keeps getting better."

"I very much appreciate the outreach services to all people and putting health and welfare first."

"I get treated with respect and everyone is very kind and polite."

"Great job, keep up the great work."

"Thank you to this organization for their contribution to the seniors in Thunder Bay."

"I enjoy the craft group and meeting and talking with others. Good place to build self-esteem."

"I have been a client here for a long while and wouldn't think of going anywhere else."

"Inclusive environment, mental and physical care for all without stigma."

"NWCHC's needs to be profiled as a true model and example of health care."

"Friendly services, well planned and organized, good follow through, keep up the good work."



Every One Matters.

NorWest Community Health Centres

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Board Chair and Chief Executive Officer's Report

Preparation for the Annual General Meeting is a time for reflection over the many accomplishments over the past year. It has been a busy year indeed! In anticipation of four members completing their terms on the Board, we initiated an active recruitment campaign. We were pleased to receive nominations of highly qualified and diverse individuals. We look forward to welcoming our new Board members, Claudia Belda, Chris Carlucci, Alison McMullen, and Bob Thompson at the Annual General Meeting. The Board is grateful to Susan Childs, Lisa Hadland, Joanne St. Germain, and Bruce Sutton for their years of dedicated service to the Board. Joanne Hoffman from LongLac will also officially join the Board at the AGM, having joined the Board mid-year. In order to ensure a successful transition, we held a governance training session on April 30th and a Board retreat on May 5th with outgoing and incoming Board members. At the retreat, the Board initiated a new strategic planning process and we look forward to another busy year developing the strategic plan.

On behalf of the Board of Directors, I would like to extend our sincere appreciation to Juanita Lawson, the management team, and all of the staff for their continuous efforts to improve the health of our communities in Thunder Bay, Armstrong, Longlac and the region.

As an organization and community we have experienced some significant shifts to our landscape as an organization, community and provincially. As a community health centre we endeavor to improve health outcomes for individuals in our community using a health equity lens. Being responsive, innovative and working in partnership with our communities and community partners has enabled us to deliver effective community governed comprehensive primary health care.

In the past year we have been able to respond to the needs of our community by; initiating programs to address mental health and addictions through our Rapid Access Addiction Medicine Clinic, needle exchange and naloxone distribution; focusing on health and well-being by offering cooking programs that address food insecurity; supporting individuals to engage in wellness programs such as chair yoga, pole walking or Tai Chi, and, supporting individuals to reduce smoking with our "Moving on To Being Free" program. Our mobile health team engaged with our rural communities to host the 6th annual health fair which focused on "Balancing Life" and the growth of our Gender Journey's programming was exciting to see.

NorWest Community Health Centres continues to be recognized as an organization that provides high quality and compassionate care to the individuals, families and communities we serve in Armstrong, Longlac, Thunder Bay and surrounding communities. This is a result of all of our staffs' compassion and commitment to the mission and values of NorWest Community Health Centres. It is inspiring to see the amazing work and passion of our staff be demonstrated every day.



**David Richards, Chair
Board of Directors**



**Juanita Lawson
Chief Executive Officer**

Board of Directors 2017-18

Janine Black
Sue Childs
Maurice Fortin

Lisa Hadland
Joanne Hoffman
Gwen Lombardo

David Richards
Joanne St Germain
Bruce Sutton



NorWest Community Health Centres

Summarized Statement of Financial Position—(unaudited)

As at March 31,	2018 \$	2017 \$
Assets		
Cash	484,914	751,803
Accounts receivable	749,748	263,931
Government remittances receivable	95,510	243,323
Prepaid expenses	59,141	42,674
	1,389,313	1,301,731
Capital assets	9,925,299	10,120,481
	11,314,612	11,422,212
Liabilities and Net Assets		
Accounts payable and accruals	563,331	404,863
Accrued wages payable	288,918	292,559
Deferred revenue	62,595	
Due to funding agencies	372,216	502,606
	1,287,060	1,200,028
Deferred capital contributions	8,225,250	8,420,018
Invested in capital assets	1,700,049	1,700,466
Unrestricted	102,253	101,700
	1,802,302	1,802,166
	11,314,612	11,422,212
Summarized Statement of Operations and Changes in Net Assets (unaudited)		
For the year ended March 31,	2018	2017
Revenue		
Ministry of Health and Long Term Care and North West LHIN	9,003,451	11,750,006
Other	566,096	417,347
Add: prior year deferred revenue		
	9,569,547	12,167,353
Expenses		
Program expenses	9,418,826	11,955,052
Excess (deficiency) of revenue over expenses	150,721	212,301
Unrestricted net assets - balance - beginning of year	101,700	98,779
Due to funding agencies - beginning of year	502,606	334,412
Repayment of prior years' funding	- 280,558	- 41,186
Due to funding agencies - end of year	- 372,216	- 502,606
Unrestricted net assets - balance - end of year	102,253	101,700

This condensed financial information has been extracted from the audited financial statements for the year ended March 31, 2018 previously reported on by our auditors, MNP LLP.